

Changing Your Password

mayfieldtheatre.ca



STEP 1

Click "Login" on the navigation bar at the top of the page



STEP 2

On the Login page, click "Forgot Your Password / Password Reset"

Login Information

Email Address *Required*

Password *Required*

Login

Forgot Your Password/Password Reset

STEP 3

Type your email address, then click "Send Reset Email"

Forgot Password or Password Reset?

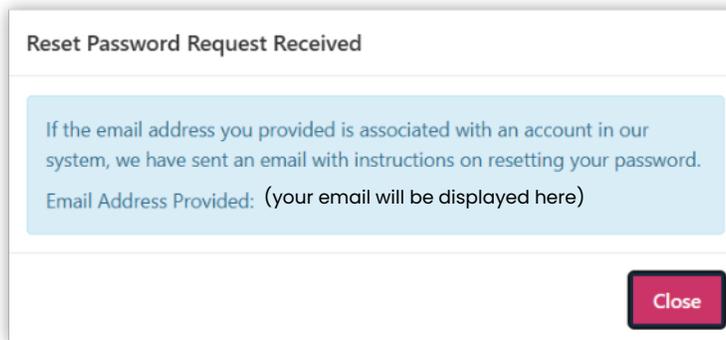
Existing patrons of the Mayfield already have an account. Please enter your e-mail associated with your account below and click [send reset e-mail](#).

Email Address *Required*

Cancel **Send Reset Email**

STEP 4

The below message will appear confirming that the Password Reset Email has been sent



Reset Password Request Received

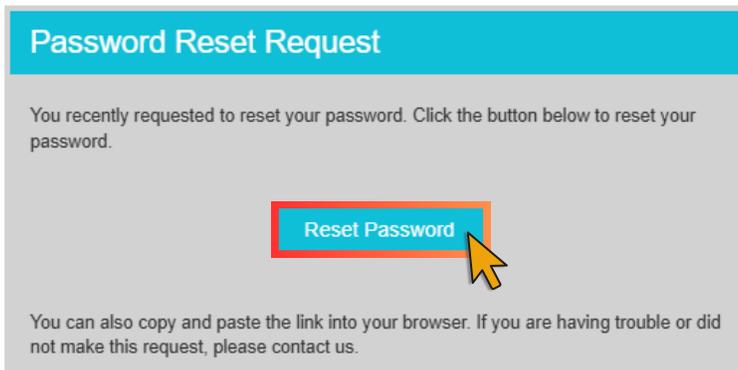
If the email address you provided is associated with an account in our system, we have sent an email with instructions on resetting your password.

Email Address Provided: (your email will be displayed here)

Close

STEP 5

Go to your email inbox and open the Password Reset Email. In the email, click "Reset Password"



Password Reset Request

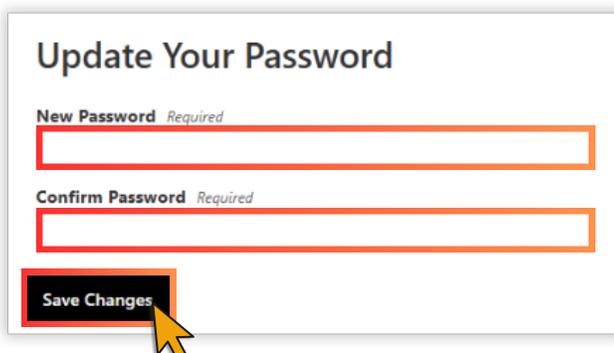
You recently requested to reset your password. Click the button below to reset your password.

Reset Password

You can also copy and paste the link into your browser. If you are having trouble or did not make this request, please contact us.

STEP 6

Type the new password into both input boxes. Click "Save Changes"



Update Your Password

New Password *Required*

Confirm Password *Required*

Save Changes

- Minimum 12 characters
- 1 Uppercase
- 1 Lowercase
- 1 Number
- 1 Special character (i.e. \$, @, !)

STEP 7

The below message will appear confirming the Password is updated

Update/Reset Your Password

Your password has been successfully updated.

STEP 8

Done! Your password is now reset and you will receive an email confirming the change

Mayfield Dinner Theatre

Update Confirmation

Your account was recently updated. If you did not request this change, please log in to your account or contact us.

Login

You can also copy and paste the link into your browser:

<https://visit.mayfieldtheatre.ca/account/login>