

Accessing Your Tickets Online

mayfieldtheatre.ca



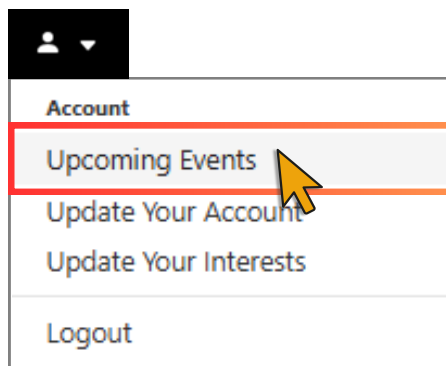
STEP 1

After logging in, click on the **black box** with the person symbol located in the upper left corner of the screen.



STEP 2

A drop-down menu will appear. Click on **"Upcoming Events"**



STEP 3

The **Upcoming Events** page is where you will find all your future performances.

Upcoming Events

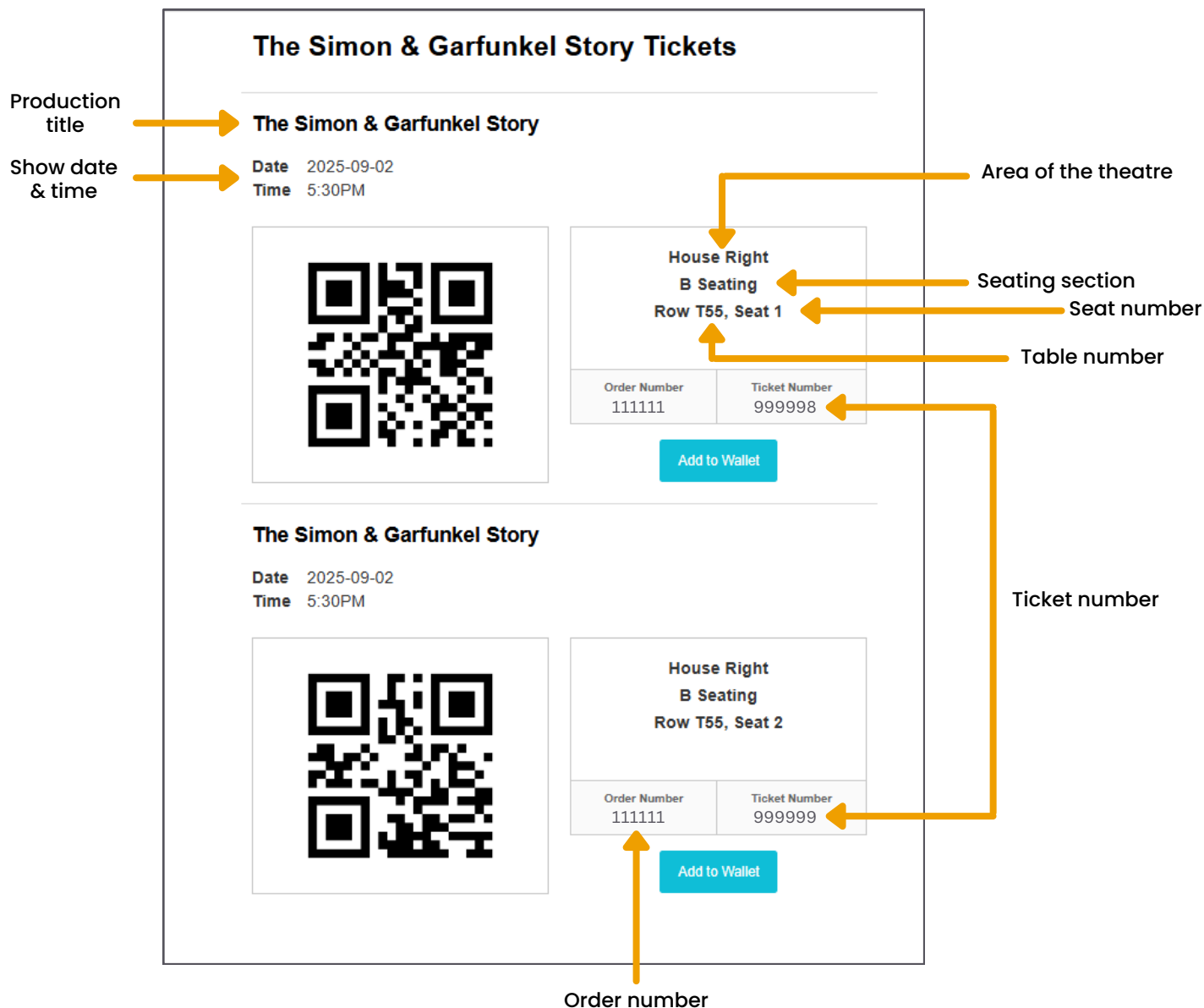
Your upcoming events, if any, are listed below by date.

Production title	The Simon & Garfunkel Story	A red rectangular button with the text "View Tickets" and a small external link icon. A yellow mouse cursor is pointing at the button.
Show date & time	September 2, 2025 5:30p.m.	
	Mayfield Dinner Theatre	

Click **"View Tickets"**

STEP 4

Your tickets will appear in a new window.



The diagram illustrates two digital tickets for "The Simon & Garfunkel Story". Each ticket includes a QR code, the production title, show date and time, seating information, and order/ticket numbers. Annotations with arrows point to specific fields:

- Production title:** Points to "The Simon & Garfunkel Story".
- Show date & time:** Points to "Date 2025-09-02" and "Time 5:30PM".
- Area of the theatre:** Points to "House Right".
- Seating section:** Points to "B Seating".
- Seat number:** Points to "Row T55, Seat 1" (for the first ticket) and "Row T55, Seat 2" (for the second ticket).
- Table number:** Points to the "Order Number" field (111111).
- Ticket number:** Points to the "Ticket Number" field (999998 for the first ticket, 999999 for the second).
- Order number:** Points to the "Order Number" field (111111).

Each ticket also features an "Add to Wallet" button.

You have the option to:

- **print** the tickets using your printer
- add the tickets to your **mobile wallet** (must be done on your smartphone)
- **show this webpage** on your smartphone when you arrive at the theatre

Printing your tickets

While using your **desktop computer**, hold down:

Ctrl + P (for Windows)

Command + P (for Mac)

A window will appear with your printer's settings. Once you have the printer settings as you prefer, click "**Print**" to **print the email**.

The above method prints the **entire screen**. Due to this, the tickets will not print as one per page.


If you would like to have **each ticket on a separate page**:

- **Select** all of the text on the screen (click and drag)
- **Copy** the selection (**Ctrl + C** (Windows) or **Command + C** (Mac))
- Open a blank **Word Document** or **Pages Document**
- **Paste** the selection into the blank document
- Press **Enter** to space the tickets onto separate pages
- **Print** the document

Adding tickets to your Mobile Wallet

Can only be done **within 90 days** of your show date.

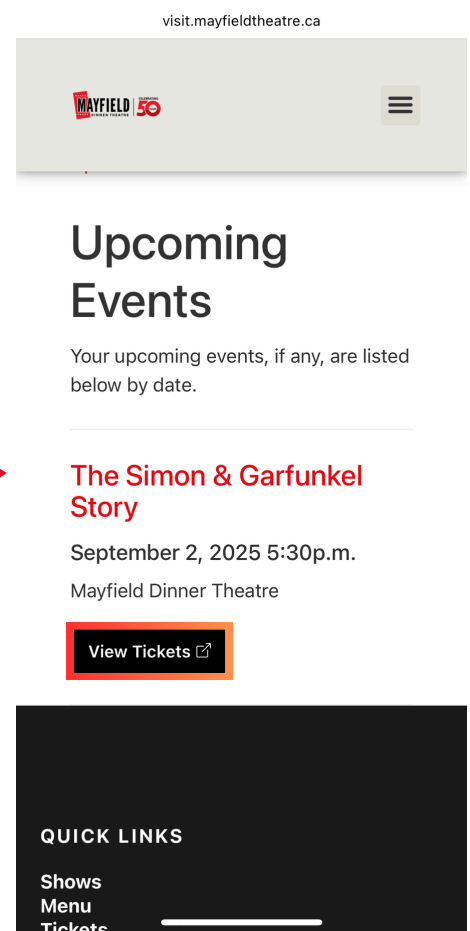
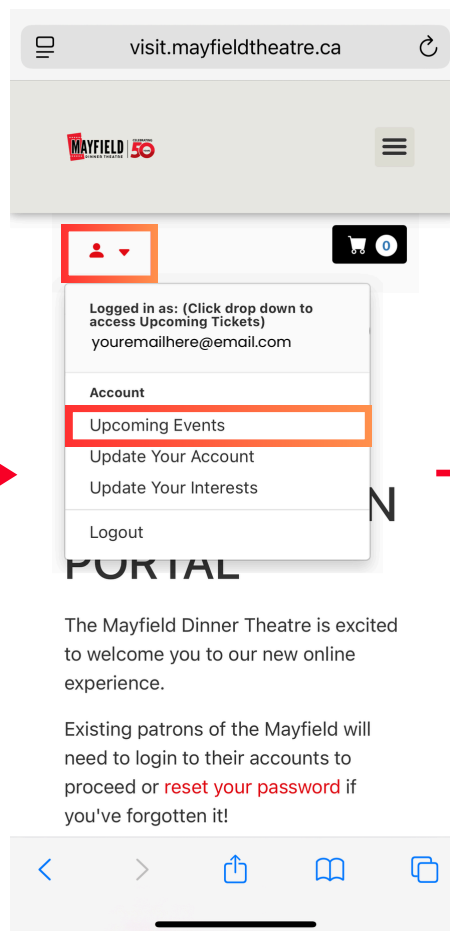
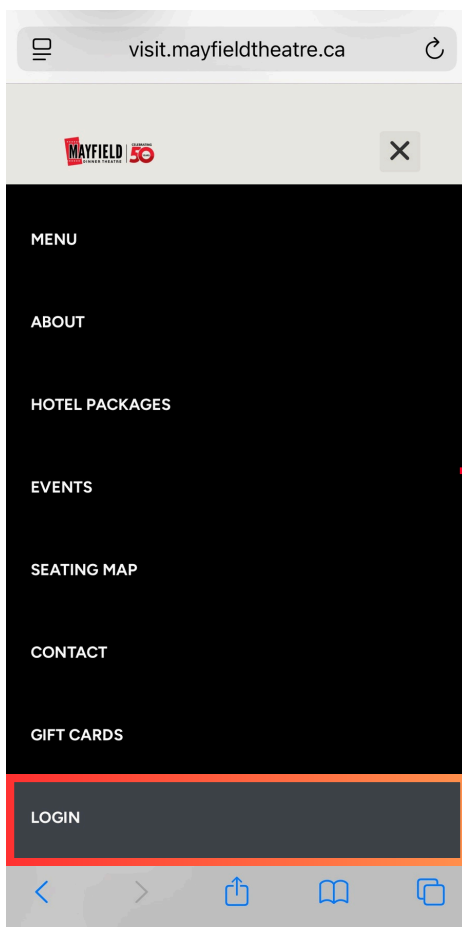
On your **smartphone**, **login to your account** the Mayfield Dinner Theatre website:

To bring up the menu, tap the **three horizontal lines**  in the **upper left corner** of your phone's screen.

Tap **Login**.

After logging in, tap the box with the person icon and select **Upcoming Events** from the menu.

From the Upcoming Events page, select **View Tickets**.



Adding tickets to your Mobile Wallet

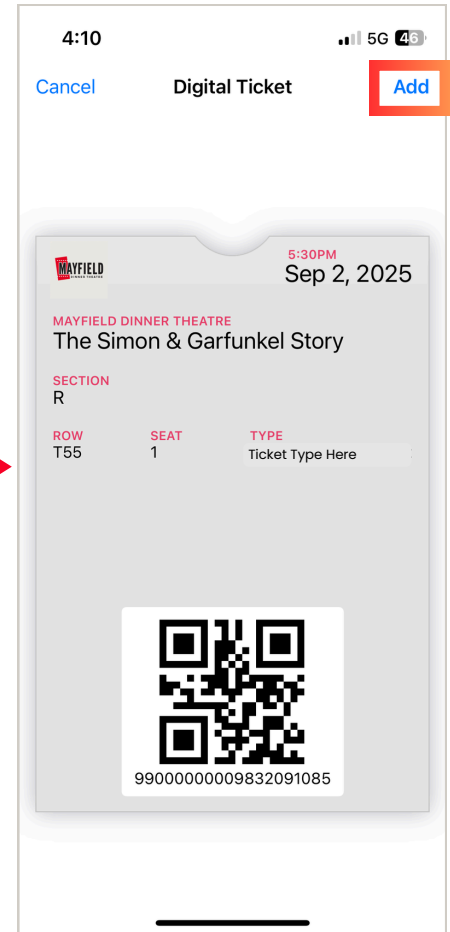
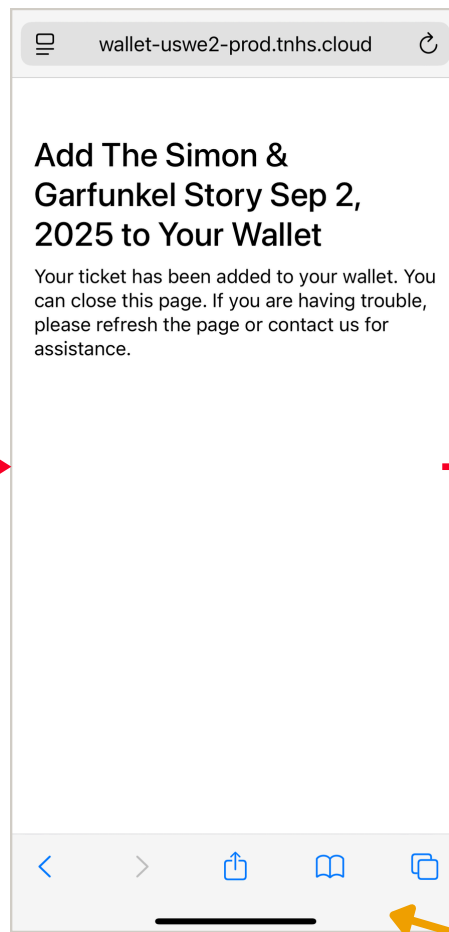
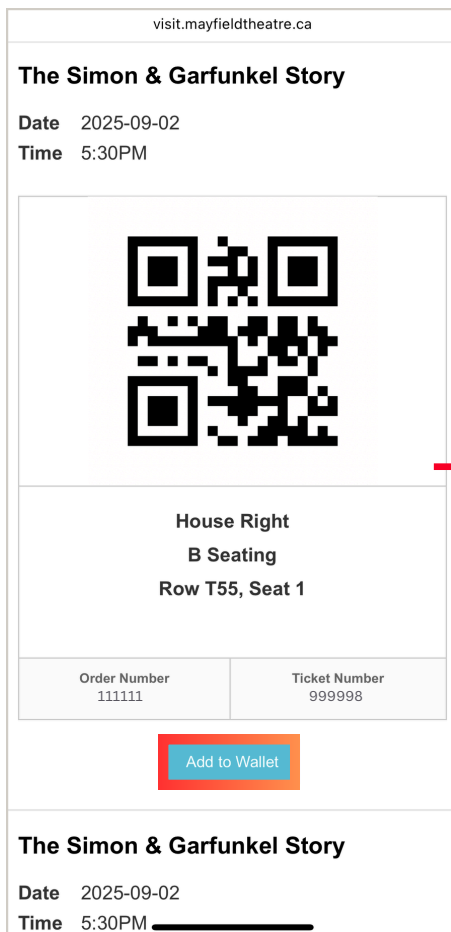
A **new window** will open in a **new tab** with the tickets in your order.

Tap the blue **Add to Wallet** button.

A webpage window will open in a **new tab**, wait on this screen while the **Mobile Wallet Tickets** load.

Your **Digital Ticket** will appear.

Tap **Add** to add the ticket to your phone's **Mobile Wallet**.



You must **repeat the process** for **each ticket** in the order.

After the ticket is added to your Mobile Wallet, you will be automatically returned to the **previous webpage**.

To **add the next digital ticket** in the order, **return to the webpage tab** with the **QR codes** (Tap  if using iPhone)

Pressing your phone's **Lock Button** *twice* will bring up your **Mobile Wallet** with your tickets.